

Our Vision:

We envision a community where everyone has affordable, safe and stable housing by promoting economic independence and working collaboratively with our residents and community partners.

Our Mission:

We provide safe, decent, and affordable housing opportunities while fostering a spirit of inclusiveness and self-sufficiency.

Our Values:

*Respect,
Equality, Fiscal
Responsibility,
Transparency,
Responsiveness,
Empathy,
Integrity*

Focus Area #1: High Quality Housing and Support Services for Residents

- Customer Service Focus
- Robust Advocacy
- Top Quartile Performance

Focus Area #2: Strategically Grow and Manage the Housing Portfolio

- Understand the Current Portfolio
- Smart Growth to Meet Future Demand
- Continuous Monitoring of Performance



Focus Area #3: Recruit and Retain the Best and the Brightest People

- Recruit Engaged Committee Volunteers
- Recruit Engaged Board Members
- Ensure Staff Development Needs are Met

Focus Area #4: Financially Sustainable Operating Model

- Optimal Organizational Structure
- Targeted Brand Awareness Campaign
- Philanthropic Growth Plan